

Clearing Internet history in Internet Explorer 10/11

With the latest update to FOOD-TRAK some new Java scripts and stored objects affecting several functions will mandate that you overwrite existing versions saved in your browser. Below is the procedure for clearing these saved objects from Internet Explorer.

1. In Internet Explorer click Tools - Internet Options.
2. In the Browsing history section click the Delete button.
3. Place a check mark next to every option ***Important** - In the top option labeled "**Preserve Favorites website data**" **REMOVE** the checkmark.
4. Click Delete button to remove the browsing cache.
5. When it is finished, click OK to close Internet Options.
6. Close and re-open the browser and navigate to the FOOD-TRAK URL.

Add your FOOD-TRAK web address back to Compatibility View list.

1. Click the Tools menu and select Compatibility View Settings
2. Add the web address domain name to the websites you want to view using Compatibility View e.g. foodtrak.com (replace foodtrak.com with the URL used to access your FOOD-TRAK system)
3. Click Close.

As an alternate solution to this manual procedure you may consider allowing your Browser to automatically check for new stored pages every time a website is visited.

1. In Internet Explorer click Tools – Internet Options.
2. On the General Tab click Settings in the lower right corner.
3. On the Website Data Settings click the "Every time I visit the webpage" radio button below "Check for new versions of stored pages"
4. Click OK to close the Website Data Settings window.
5. Click OK to close Internet Options.

Note: Using this automatic method will still require the use of the Compatibility View settings, refer to the "Add your FOOD-TRAK web address back to Compatibility View list" section above.